The **2020 National Home Performance Conference**, taking place April 27-30 in New Orleans, is the largest meeting of home performance and weatherization professionals in the country, and the conference program is the heart of our national event.

The 2020 National Conference is an inclusive opportunity for all involved in the industry to engage in exceptional formal and informal learning experiences that support career development, increase individual and organizational productivity, and lead programs, businesses, and organizations to achieve superior results. The conference agenda aims to provide meaningful, engaging education and dialogue for both the entry-level field staff and the seasoned professional in the residential energy efficiency, home performance, and weatherization industry.
ON-SITE REGISTRATION HOURS

**Sunday, April 26, 2020**
3:00 PM – 5:00 PM  Registration

**Monday, April 27, 2020**
7:00 AM  Registration
8:30 AM – 12:00 PM  Workshops with a 10 AM Break
1:30 AM – 5:00 PM  Workshops with a 3 PM Break
+Please note, meals are not provided on this day.
+Workshops are included in the full-conference registration.

**Tuesday, April 28, 2020**
7:00 AM – 8:30 AM  Breakfast & Exhibits
8:30 AM – 10:00 AM  General Session
10:00 AM – 10:30 AM  Break
10:30 AM – 11:30 AM  Breakout Sessions
11:30 AM – 1:00 PM  Lunch & Exhibits
1:00 PM – 2:00 PM  Breakout Sessions
2:00 PM – 2:30 PM  Break
2:30 PM – 3:30 PM  Breakout Sessions
3:30 PM – 4:00 PM  Break
4:00 PM – 5:00 PM  Breakout Sessions
5:00 PM – 6:30 PM  Welcome Reception at the Trade Show
6:00 PM – 7:15 PM  Evening Session

**Wednesday, April 29, 2020**
7:30 AM – 9:00 AM  Breakfast & Exhibits
9:00 AM – 10:00 AM  Breakout Sessions
10:00 AM – 10:30 AM  Break
10:30 AM – 11:30 AM  Breakout Sessions
11:30 AM – 1:30 PM  Lunch & Exhibits
1:30 PM – 2:30 PM  Breakout Sessions
2:30 PM – 3:00 PM  Break
3:00 PM – 4:00 PM  Breakout Sessions
4:00 PM – 4:30 PM  Break
4:30 PM – 5:30 PM  Breakout Sessions
5:30 PM – 6:30 PM  Reception at the Trade Show
6:00 PM – 7:15 PM  Evening Session

**Thursday, April 30, 2020**
7:00 AM – 8:30 AM  Breakfast & Exhibits
8:30 AM – 9:30 AM  Breakout Sessions
9:45 AM – 10:45 AM  Breakout Sessions
11:00 AM – 12:00 PM  Breakout Sessions

GENERAL SCHEDULE
Join us in the Big Easy for a deep dive into the home performance and weatherization industry.

We have carefully selected the following sessions and workshops to create a dynamic and unique educational experience at this premier event! As they say in NOLA, *Laissez les bons temps rouler! Let the good times roll!*

---

**2020 NATIONAL HOME PERFORMANCE CONFERENCE & TRADE SHOW**

April 27–30, 2020 • New Orleans
WORKSHOPS

Half Day Workshops
- 2020 Ventilation Extravaganza
  Paul Francisco, Rick Karg
- Assembling the Zero Net Energy Building
  Terry Nordbye
- Residential Heating and Cooling System Design Basics
  Russell King
- Retrofit Air Sealing the Wood Frame House
  Terry Nordbye
- How to Audit a Multifamily Building if You’ve Never Done One
  Andrew Padian, Brody Vance
- Mold School: A Crash Course in Investigating, Remediating, and (Ultimately) Preventing Indoor Microbial Problems
  Bob Krell
- * + Health! Integrating Healthy Home Programs into Existing Weatherization or Energy-Efficient Programs
  Kevin Kennedy, Joe Medosch
- Indoor airPLUS for Existing Homes: The Technical Details Thoroughly Discussed for the First Time!
  Aaron Johnson, Paul Raymer
- HPwES, Home Energy Score, & Beyond: What’s on the Horizon for DOE Residential Programs
  Steve Dunn, Joan Glickman, Madeline Salzman
- Getting to Zero with Passive Building
  Lisa White
- Practical Quality Management: The Path to Lower Costs and Increased Profitability
  Dick Kombuth
- Managing Organizational Change: The Key to Creating a Quality Organization
  Dick Kombuth
- Learning to S.E.E.: Sell Efficiency Effectively™
  Mark Jewell
- Roofing Master Class: 37 Ways to Build a Roof Wrong—and How to Avoid Them
  Doug Horgan
- Innovations in Training: Learning Through Project-based Opportunities
  Kelly Cutchin, Amanda Hatheriy, Anna Sullivan

90 Minute Workshops
- House as a System
  Dave Keefe
- How to Identify & Solve Residential Wall Moisture Damage Problems
  George Tsongas
- HPHVAC - High Performance HVAC System
  Richard Foster
- HVAC: Doing It up Right
  Bill Spohn
- Heat Pumps: How to Make Them Work for Weatherization Programs
  James Hall, Jamie Marshall
- What’s in your Tool Kit?
  Bill Spohn
- Healthy Home Keep Its, Meet the Measure Its
  Kevin Kennedy, Joe Medosch
- Healthy Home Measure Its: What Are Results Telling Me?
  Kevin Kennedy, Joe Medosch
- Announcing the Healthy Housing Principles Reference Guide and Certificate Exam
  Rick Hall, Larry Zarker
- Design A Residential Energy Efficiency Label For Your Jurisdiction
  Ed Carley, Richard Faesy, Carolyn Sarno Goldthwaite, Maddie Koewler
- Leadership That Wins – Helping Others Perform to Their Full Potential
  John Tooley

Full Day Workshop
- Heat Pump Workshop
  Part 1: Heat Pumps & HP Retrofits
  Part 2: System Design
  Part 3: System Install & Commissioning
  Part 4: Business & Sales
  Keith O’Hara, Dan Perunko, Gavin Healy

EVENING SESSIONS

Wednesday
- Home Diagnosis Screening
  Corbett Lunsford
Each of these 60-minute sessions are offered between Tuesday and Thursday. Content added weekly. Session schedule coming soon.
Each of these 60-minute sessions are offered between Tuesday and Thursday. Content added weekly. Session schedule coming soon.

ASHRAE 62.2 Compliance in Weatherization
Paul Francisco, Rick Karg

Advancement in HVAC Retrofit Solutions
Lena Burkett, Lucas Phillips, Eric Werling

The Dirty Little Secret About Filtration
Allison Bailes

Optimizing Residential HVAC Performance using Quality Installation Verification and Monitoring Tools
(Caroline Hazard), Jim Bergmann, Bryant Hains, James Jackson

Heat Pump Water Heaters: The Good, the Bad, and the Snuggly?
Dan Wildenhaus

Balanced Ventilation: Field Diagnostics Lessons Learned
Michael Wilson

Install & Commissioning Best Practices
Gavin Healy, Dan Perunko

What the Duct?! Understanding Heat Transfer and Air Flow in Ducts
Allison Bailes, Marcus Bianchi

Identifying Heat Pump Performance Factors That Affect Comfort and Efficiency in Cold Climates
Justin Ackeret, Fred Clade, Dan Wildenhaus

Dehumidification Strategies
Nikki Krueger, Rob Minnick

Building Science
Dave Keefe

Zone Pressure Diagnostics
Rick Karg

Air Sealing
Dave Keefe

Blower Doors
TBD

Insulation
Dave Keefe

Indoor Air Quality
Rick Karg

Heat Pumps
Stephen Gribble

Heat Gain/Heat Loss
Rick Karg

Diagnostic Tools
Doug Horgan

Material Selection
Robert DeVries

Deep Energy Retrofits
Brennan Less, Iain Walker

Innovative Manufactured Homes Pilot Program Designed to Reach an Overlooked Customer Market
Jon Phelps

Strategies and Opportunities to Serve Nonresidential Buildings in Low-Income Communities
Ariel Drehobl, Dean Fisher, Brooke Pike

Low Income Housing Habitability Problems: The Not-So-Good, the Bad, and the Really Ugly
George Tsongas

Multifamily Building Data: How Important It Is AND How to Use It!
Enoch Lenge, Margaret Kelly, James Siegel

Driving Building Owners to Invest in Efficiency
Andy Padian

Partnership Power: How the Tennessee Valley Authority’s Newest Initiative is Lifting Communities through Energy Efficiency
Dale Grubbs, Beth Parsons, Frank Rapley, Bruce Tonn

Serving Low-to-Moderate-Income Populations – How EE Can Make Homes More Affordable and Comfortable
Adrian Andrews, Andrew Isaacs, Frank Rapley, Lawrence Rush

Driving Building Owners to Invest in Efficiency
Andy Padian

Decarbonizing Affordable Multifamily Buildings: The One-Two Punch of Electrification + Solar PV
Andrew Brooks, Nick Dirr

Monitored vs Modeled Performance of Passive Buildings
James Ortega
Each of these 60-minute sessions are offered between Tuesday and Thursday. Content added weekly. Session schedule coming soon.

- Bundling Efficiency and Distributed Resources to Improve Outcomes for Customers, Programs, & the Grid
  Tammy Agard, Todd Musci, Rohini Srivastava
- Design Thinking
  TBD
- Home Performance’s Evolution to Meet Changing Customer Needs and Expectations
  Andy Gastisha, Scott Yee
- “Merge Ahead” - Streamlining Field and Data Processes to Satisfy All The Stakeholders
  Thomas Anreise, Jonathan Belmont, Clinton Heyn, Jonathan Jones
- Program Best Practices to Ensure Inclusivity
  TBD
- Better from a Distance: Remote Solutions for Program Compliance and Quality Control
  Kevin Powell, Sarah Colvin, Stephen Willingmyre
- There is No Such Thing as a Non-cost Effective Program
  Matt Golden
  Thomas Anreise, Emily Kemper
- Equity Metrics
  TBD
- Innovations in Home Performance: Sponsor Showcase
  Steve Dunn, TBD
- Looking Past Lighting: How Heat Pumps Can Close the Savings Gap
  Emily Kemper, Cy Kilbourn
- Making a Business of Healthy Homes: Contractors Making it Work
  Kevin Brenner, Matt Hargrove, Peter Troast
- Repair or Replace? Selling Clean Energy Technologies at Service
  Jon Harrod, Damian Hodkinson, Hal Smith
- Retrofit Contract & Audit Legalities and Pitfalls
  Stephen Stern
- Doing Inventory & Job Costing
  Hal Smith, TBD
- Getting Your Team to Align with Your Mission: Motivating & Getting Buy-In
  Mark Tajima, Charley Cormany, Elena Chrimat
- Worst Practices: How to Put yourself Out of Business
  Patch Garcia
- Hiring Made Easy: 6 Steps to Success
  Patch Garcia
- Creating a Culture of Prevention
  John Tooley
- HP and HVAC - Managing the Integration
  Allen Luzak
- Employee Compensation Strategies
  Pete Carlson, Patch Garcia, Hal Smith, TBD
- Moving Home Performance from the Fringe to the Mainstream: Tools for Action
  Suzanne Shelton
- Tackling Home Performance Retrofitting’s Most Difficult Marketing Challenges
  Peter Troast
- Sales Techniques from a Boots on the Ground Perspective
  Alex Williams, TBD
- Stakeholder and Homeowner Communications: Tower of Babble 2.0
  Mark Jerome, Dan Wildenhaus
- Overcoming the REAL Barriers to Energy Efficiency and Putting It Within Reach of More Americans
  Suzanne Shelton, Sean Skulley
- CRM’s: Pros & Cons
  Charley Cormany, TBD
- Solving the Industry’s Messaging Dilemma: Understanding & Communicating Your Healthy Home Offerings
  Bob Krell
- Healthy Homes & Home Performance: Making the Homeowner Connection
  Peter Troast
- You Get What You Pay For: How to Avoid the Commoditization Trap
  Bethany Profaizer, Hal Smith, TBD
- Contractor Showcase: Innovations and Best Practices from HPwES Participating Contractors
  (Andrew Isaacs), TBD
- Whose Risk Is It?
  Dan Wildenhaus, Mark Jerome, Joe Medosch, Peter Troast
- Energy Efficiency Value Pitfalls for Contractors to Avoid
  Sandra Adomatis, Jefferson Sherman
Each of these 60-minute sessions are offered between Tuesday and Thursday. Content added weekly. Session schedule coming soon.

- Leveraging Networks to Scale Energy Efficiency: A Case Study
  Cynthia Adams, TBD
- Modernizing TRMs to Support Beneficial Electrification, Grid Modernization, and Deeper Savings
  Caroline Hazard, Gregory Thomas
- How Open Standards Drive Scale
  TBD
- Valuing Energy Efficiency in Real Estate Transactions
  Pamela Brookstein, Natalia Gardocki, Kara Jonas, Robin LeBaron
- Residential Efficiency is a Valuable Grid and Climate Resource
  Matt Golden
- Best Practices for Local Home Energy Labeling Policies and Programs
  David Heslam, Greg Hopkins, Madeline Salzman

- Effective Customer Education Resources
  Lisa Fischer, Suzanne Harmelink
- Why Program Management Training is Needed in the WAP
  Ray Judy, Kris Schoenow
- DOE WAP Update
  Erica Burrin, Derek Schroeder, Felix Vasquez-Guamerez
- WAP Grantee Best Practices for WAP Deferrals Tracking and Management
  Pam Mendelson, TBD
- Multi Directional WAP Inspector Training, Building the Krewe Kwicky
  Don Watts, TBD
- Contractor Training & Retention in the WAP
  Eric Behna, Amy Klausmeier, Andrea Schroer
- Building Capacity, Leverage, and Electrical Wire Replacement Standards - Laissez Les Bons Temps Rouler!
  Kate Russell, Don Watts
- Going Paperless
  TBD
- Documenting the Need for and Effectiveness of Weatherization for Low-Income Households
  Daniel Bausch, David Carroll, Kevin McGrath
- Telling the WAP Story: Communicating the Impact of Weatherization
  Eric Behna, Kathryn Maddux

- Reaching New Heights with Industry Training
  Clint Shireman
- Adapt and Overcome: Maintaining a Young Workforce
  Clint Shireman
- Designing Training Programs for the Future of Building Performance
  Kevin Bauer, Nancy Kaplan, Dan Maksymiw, Diana McCarthy-Bercy
- Future Workforce with Vocational Schools and Veteran Programs
  Diana McCarthy-Bercy, John Mitchell
- Advancing Building Construction through Efficiency Jobs: Delivering Productive Talent to Your Job Site
  Madeline Salzman, TBD
- Building Community: How TVA is Advancing Workforce Opportunities through Collaboration
  Vickye Bone, Armando Garza, Samantha Hart, Frank Rapley, Wesley Soward
- Attracting, Developing and Retaining Valuable Employees
  John Tooley
- What's New with BPI Standards and Certifications?
  Kelly Cutchin, John Jones, Derek Schroeder
- Workforce Inclusion & Diversity
  Darnell Johnson, Richard Reilly, TBD
- Resilient Building Systems
  Claudette Reichel, TBD
Each of these 60-minute sessions are offered between Tuesday and Thursday. Content added weekly. Session schedule coming soon.

- Grid-interactive Efficient Homes
  Hannah Bastian, Grace Reif, Kara Saul Rinaldi

- Smart on Smart Part 1: Smart Homes and SHEMS: Updates for 2020 and Beyond
  Lieko Earle, Beth Karlin, Emily Kemper, Kara Saul Rinaldi

- Smart on Smart Part 2: Smart Thermostat Installation Training
  Mark Jerome

- Smart on Smart Part 3: ENERGY STAR Smart Home Energy Management Systems (SHEMS)
  Abi Daken

- Electric Vehicles: The Road Ahead for Home Energy Management and Vehicle-to-Grid Integration
  Erick Karlen, Daniel Lofland, TBD

- Low-Income Multi-Family Smart Thermostat Pilot Program Implementation and Evaluation
  Ben Adams, Jacqueline Berger

- Smart Thermostat Direct Install Programs Aren't as Scary as You May Have Thought
  Mark Jerome, TBD

- SMECO Smart Home Pilot: The Swiss Army Knife of Customer Engagement
  Ahmed Bekhit, Jennifer Raley, Elena Vera

- Smart Home Tech: Unlocking Deep Savings from Utility Rate Plans
  Chris Baker, Gamaliel Lodge

- Access to Utility Data! Why Contractors Need It, Consumers Deserve It, and Utilities Should Provide It
  Kara Saul Rinaldi, TBD

- Time of Use Rates – How Utility Rates & Smart Technology Can Drive Efficiency Upgrades
  Rick Counihan, Aric Saunders, TBD

- The Home Front: the Role of Residential Retrofits in Addressing Climate Change (Part 1)
  (Steve Dunn), Jacob Corvidae, Matt Golden, Janet Reyna

- The Home Front: the Role of Residential Retrofits in Addressing Climate Change (Part 2)
  (Steve Dunn), Rachel Gold, Pat Stanton

- Electrification: Is it the Answer to Climate Change? What Should Contractors and Policymakers Worry About?
  TBD

  Jeff Genzer, David Nemtzow, Kara Saul Rinaldi

- Policies to Support WAP Programs: A Discussion about Federal Reauthorization and Appropriations
  TBD

- IAQ Policy
  Joe Cullen, TBD

- Home Performance on the Money: Leveraging Capital to Scale up Residential Retrofit Markets
  (Andrew Isaacs), Madeline Priest, Greg Krantz, Janja Lupse

- Emerging Trends in States and Utilities: How They May Affect the Home Performance Industry
  Emily Levin, Joe Cullen, Kara Saul Rinaldi

- Reforming Cost Effectiveness Testing to Value Energy Efficiency Right
  Alaina Boyle, Joe Cullen, TBD

- Lobbying 101: How to Support Policies that Support your Business!
  Lizzie Bunnen, TBD

( ) indicates session moderator
You are cordially invited to attend the
Trade Show Receptions

Tuesday, 5:00 PM - 6:30 PM & Wednesday, 5:30 PM - 6:30 PM

Here you will have the chance to personally connect with industry leaders and your peers from across the country alongside appetizers and a cash bar. BPA also provides breakfast Tuesday – Thursday and lunch, Tuesday & Wednesday as part of your registration.

What a difference a year makes! With over 4,300 members, BPA is the only turnkey association representing all aspects of the home and building performance industry. Our association voice includes contractors (trade and home performance), weatherization agencies, manufacturers, service providers, utilities, nonprofit organizations, government agencies and academic institutions.

N...New strategic direction
O...Organized to meet the needs of our members
W...Working together as an industry

BPA members will enjoy a members-only lounge, an expanded BPA booth and lots of other surprises lined up to ensure our members have opportunities to engage with board members, staff and their industry peers.

It's not too late to join your home and building performance colleagues as a new member of BPA. Stop by the BPA booth on the show floor and see what we are all about. We will have show special membership discounts on dues and a nice gift to take back to your office.

Be a part of BPA NOW!

AirCycler
AM Conservation Group
Applied Energy Products and Sales, Inc.
Bits Limited
Broan
Building Performance Institute
Clean Fiber
Dr. Energy Saver, Inc.
Energy Federation, Inc. (EFI)
Habitat X
Healthy Indoors Magazine
Heat Smart
IDI Distributors

Larson Manufacturing Company, INC.
Mediknox
Mitsubishi Electric Cooling & Heating
Nu-Wool Co., Inc.
OptiMiser
Residential Energy Dynamics (RED)
Retrotec
Service Partners
Tamarack Technologies
Tennessee Valley Authority (TVA)
The Energy Conservatory (TEC)
TruTech Tools
Zonolite Attic Insulation Trust
## Registration Pricing

<table>
<thead>
<tr>
<th>Registration Type</th>
<th>Price</th>
<th>Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Member Registration</td>
<td>$825</td>
<td>(ends Thursday, March 26, 2020)</td>
</tr>
<tr>
<td>Member Registration</td>
<td>$725</td>
<td>(ends Thursday, March 26, 2020)</td>
</tr>
<tr>
<td>Non-Member Late Registration</td>
<td>$925</td>
<td>(begins 12AM, Friday, March 27, 2020)</td>
</tr>
<tr>
<td>Member Late Registration</td>
<td>$825</td>
<td>(begins 12AM, Friday, March 27, 2020)</td>
</tr>
<tr>
<td>One-Day Pass</td>
<td>$425</td>
<td></td>
</tr>
<tr>
<td>Student Rate Full-Registration</td>
<td>*$625</td>
<td></td>
</tr>
<tr>
<td>Student Rate One-Day Pass</td>
<td>*$240</td>
<td></td>
</tr>
</tbody>
</table>

Payment by Invoice Due: April 13, 2020
Invoice Option Closes at 11:59 p.m. on April 13, 2020

**Group Registrations (5 or more people):** Contact Robyn Hall at rhall@homeperformance.org for more information.

## Host Hotel

**Hyatt Regency New Orleans**
601 Loyola Avenue
New Orleans, LA 70113

**Book your hotel now** for the special conference rate of $249 + tax per night. This block rate is valid until April 3, 2020. To book more than one room, please call the hotel directly at (504) 561-1234 or contact Lois Miller at ldmeetings@outlook.com with a rooming list.

## Government Rate Hotel Rooms

**Holiday Inn Downtown - Superdome**
330 Loyola Avenue
New Orleans, LA 70113

**Book your government rate hotel room here** for $147 / night + tax or you may call 1-800-238-0227 and refer to group code HPC.

For additional questions, please contact Lois Miller at ldmeetings@outlook.com.

## About New Orleans!

A timeless city with a unique way of life, New Orleans is a journey and a celebration. Steeped in European traditions and Caribbean influences, the Big Easy calls curious minds to sweet sounds and savory aromas fueled by three hundred years of history. It is a picturesque metropolitan...a culturally rich haven...a sensory overload and an authentic experience. New Orleans beckons the ears, allures the eyes and enchants the hearts of all who wish to explore it.

Simply put, there is no place like New Orleans...not on this planet anyway! As you spend the week learning, connecting, and growing, we encourage you to get out and explore the sights, sounds, and tastes that define this American treasure of a city.

This year’s National Conference takes place in between the two weekends that makeup one of the world’s great cultural events- The New Orleans Jazz & Heritage Festival, better known as Jazz Fest! Come early and stay late as Jazz Fest runs from April 23- April 26 and April 30-May 3. Not able to extend your stay? Not to worry, the conference takes place during a time affectionately known as the Daze Between where many musicians stay in town to collaborate and put on memorable shows at some of the clubs around town.

Jazz Fest is just the beginning, we recommend that you also explore the city’s architecture, historic cemeteries, coffee (and beignet) scene, have a po’ boy, grab a bowl of gumbo, eat some oysters, see a brass band play, take a ride on a street car, and jump in a second line parade if you get a chance! In New Orleans, the possibilities are endless.

*Laissez les bons temps rouler!*
Frequently Asked Questions

**Will I receive a Building Performance Association certificate of completion for attending this conference?**
You will receive a certificate of completion if you attend a minimum of twelve sessions. Please ensure that your badge is scanned at the end of each session to verify your attendance.

**How will I receive CEU credits for attending this conference?**
When registering online, you will be prompted to indicate if you want to receive CEUs and select from the list of approved CEU organizations. Some of the CEUs require your membership identification number. The barcode on your name badge, provided by BPA onsite, will be scanned at the end of each session you attend. Post-conference, your attendance information will be submitted to the appropriate CEU accrediting bodies.

**I’m not sure if I signed up for CEUs/selected a vegetarian, etc. meal when I registered.**
You can check to see if you’ve signed up for CEUs and/or have listed any dietary restrictions by accessing your online registration. To do so, go to the registration site, select ‘Update an Existing Registration’ and enter your registration confirmation number and zip code. On the next page, you can update your special meal request, or select your CEUs. In the last question on the registration page, “Are you seeking Continuing Education credits (CEUs)” indicate which CEUs you’d like to receive. Please note, you must add your BPI # in order to receive credit. You can also verify your CEUs or add your membership # onsite at Registration.

**Can I attend the exhibitor trade show?**
Yes, trade show access is included in the registration fee.

**Are the workshops on Monday included in the registration fee?**
Yes. Monday workshops are included with full conference registration.

**Are meals included during the conference?**
As part of your registration, you will be provided breakfast and lunch on Tuesday, Wednesday, and Thursday. You are also invited to attend the Trade Show Receptions on Tuesday, and Wednesday, where you will have the chance to personally connect with industry leaders and your peers from across the country alongside heavy appetizers and a cash bar.

Coffee and tea are provided during breaks. There are no meals provided on Monday during the workshops.

**Can I share a conference badge with someone else and rotate our attendance?**
No. Each attendee must purchase an individual conference registration. One day passes are available in addition to the full conference registration if you cannot attend all days.

**Can I cancel a registration?**
No refunds will be issued as of Friday, March 27, 2020. Requests for refunds that are received by BPA in writing through 11:59 p.m. EST on Thursday, March 26, 2020, will be granted, minus a $100 cancellation fee for attendees and a $625 cancellation fee for exhibitor booths. Payment by check is due Monday, April 13, 2020.

**Can I transfer a registration to another person if I am no longer able to attend?**
Yes, there is no fee to transfer a registration. You can return to the online registration form and select the option to “Update an Existing Registration” or you may contact BPA.

**Continuing Education Credits (CEUs)**
This conference offers close to 200 sessions/workshops, of which you can potentially earn 19 CEUs!
This conference includes sessions and workshops that can be used towards CEUs! Attendees can earn 1 credit per hour. The 60-minute sessions are worth 1 credit. Workshops are worth 1 credit per hour. Your badge must be scanned before leaving each session/workshop to track attendance.

Visit the CEU Information page of our website for the most up-to-date listing of CEU providers offered at BPA conferences.
Get Involved!

**Sponsor:** Sponsorship of the National Home Performance Conference & Trade Show offers your organization front-line access and visibility to home performance contractors, auditors, weatherization professionals, building scientist, business owners, and decision makers. Attendees come to our conferences ready to learn and engage with your products, services, and programs.

**Exhibit: Grow your Business:** Capture leads, find new customers and connect with current customers at the Trade Show.

**A la carte branding:** Increase visibility of your brand by adding one of our many promotional opportunities to your sponsorship, or purchase as a stand alone option.

**Promotional / Media Partner:** Join us as a media or promotional partner and help us promote our event! Media partnerships include traditional media (broadcast, print, digital, social) and can be created as a marketing exchange.

**Volunteer:** Volunteers play an important role at our conferences by assisting presenters and attendees as session assistants. As a session assistant, you are required to attend all sessions in an assigned conference track during the course of the conference. In exchange for volunteering, you will receive free registration for the conference with many more benefits.

Click here to learn how you can get involved!

Contact us! We’re here to help:

**Exhibitors & Branding Opportunities:** Chris Docchio – Director of Partner Relations / (412) 424-0046 / cdocchio@building-performance.org

**Volunteers:** Bethany Dittmar Sowinski – Director of Education & Events / (412) 424-0026 / bsowinski@building-performance.org

**Promotional Partners:** Katie Aronoff – Director of Marketing and Communications / (412) 424-0085 / karonoff@building-performance.org

**Group Registrations & Scholarships:** Robyn Hall – Customer Service Manager / (412) 424-0040 / rhall@building-performance.org

**Questions or Concerns:** Nate Natale – Vice President of Education and Events / (412) 424-0041 / nnatale@building-performance.org

Post & Tweet about this event using #NHPC20
Now in its 34th year, the 2020 National Home Performance Conference & Trade Show brings together contractors, weatherization professionals, trainers, program administrators, energy auditors, and others working in residential energy efficiency for the latest developments and education in the industry.

We offer a wide range of sponsorship packages to suit your needs. We’re here to answer your questions and help determine if the National Home Performance Conference is the right fit for your audience. Contact Building Performance Association’s Director of Strategic Partnership, Chris Docchio, at (412) 424-0046, or email cdocchio@building-performance.org. View 2020 Prospectus here.